

FOR IMMEDIATE RELEASE

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SMH Welcomes New Information Systems Director

PLYMOUTH, N.H.--- Speare Memorial Hospital is pleased to announce Bob Dullea as its new director of Information Systems (IS) and Health Information.

Dullea is an experienced clinical information systems professional who works to ensure information technology seamlessly integrates with the clinical side of care and provides value to patients.

Having worked in a large institutional setting for the past five years, Dullea explains Speare is an opportunity for him to get back to a smaller, community hospital setting, and have greater impact on applying rapidly emerging technologies that support patient care. “Speare has 36 different business units all with

different IS needs,” notes Dullea. “The common bond is the patient, so it is our job to work closely with clinicians, nursing and physicians to ensure those systems are integrated and providing value to the patient in terms of timely, quality care.”

On the business side of hospital operations is the need for an accurate, uniform electronic medical record. According to Dullea, there are 17,000 data sets in a patient record which drive coding, charges and billing of healthcare services, as well as facilitate the interoperability between the hospital, primary care physicians and specialists. He says, “The complexity of data inherent in an electronic medical record is staggering. Not all systems are created equal and the standards for each can be different. Marrying all of those different components together so they define and deliver a medical record that will provide data in a timely manner for quality patient care is the expectation, and the challenge.”

SMH’s Chief Financial Officer Peter Kritikos has every confidence in Dullea, saying, “Bob has the knowledge and experience to lead us and implement the next generation of information technology that is critical to ensuring the right patient receives the right care at the right time.”

Prior to joining Speare Memorial Hospital, Dullea was the director of Clinical Information Systems at Dartmouth Medical Center. He has also worked as the chief information



officer at Glens Falls Hospital in New York, and was the national director of deployment for Foresienuus Medical based out of Lexington, Mass., serving 2600 clinics across the country.

Currently Dullea is pursuing his doctorate in Organizational Development and Leadership from Franklin Pierce University, where he also earned his bachelor's. He received his Master of Business Administration from Rivier College.

Speare Memorial Hospital is a 24-hour, acute care, non-profit community hospital and health care provider serving Plymouth and the communities of central New Hampshire for more than a century. Visit online at www.spearehospital.com.

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